

Future Healthcare Group Limited
Terms and Conditions & Website Terms of Use

SUPPLY OF SERVICES

- Supplier (Future Healthcare Group Limited, including Perimeno, Bodycheck.me, Bodycheck) provides Understanding Perimenopause: At-home blood test and GP pre-consultation (discovery call). The Supplier aims to provide services promptly but provides estimates, not guarantees. Please note, this blood test can not be used to diagnose perimenopause.
- Services are performed diligently and in compliance with applicable laws.
- Customer (Client buying Understanding Perimenopause: At-home blood test and GP consultation through our website) is responsible for ensuring Sample accuracy and cooperation.

RESULTS AND PRE-CONSULTATIONS (DISCOVERY CALL)

- Supplier aims to provide Reports promptly (the supplier aims to provide blood test results within 2-5 working days but those are estimates not guarantees)
- Immediate follow-up with a healthcare practitioner may be advised based on the Report.
- Reports are for informational purposes only, not medical advice.
- The purpose of the pre-consultation (discovery call) is solely to provide a FORUM TO DISCUSS SYMPTOMS, PROVIDE A clinical interpretation of the laboratory results AND DISCUSS WHETHER ANY HRT MAY BE SUITABLE; the consultant and the organisation which employs them are not obligated in any manner to PRESCRIBE ANY TREATMENT OR PROVIDE ANY FOLLOW-UP.

1 These terms and what they cover

- 1.1 These terms of use (the **Terms**) tell you the rules for using our website www.perimenopause.clinic (**our Site**).
- 1.2 By using our Site, you confirm that you accept these Terms and that you agree to comply with them. If you do not agree to these Terms, you must not use our Site.
- 1.3 We recommend that you print a copy of these Terms for future reference.

2 Who we are and how to contact us

- 2.1 Our Site is operated by Future Healthcare Group Limited (**Perimeno, Bodycheck.me, Bodycheck, we, us, our**). We are a private limited company registered in England and Wales under company number 15335584 and have our registered office at The Cottage Micklands Hill Farm, Stow Road, Bledington, Chipping Norton, United Kingdom, OX7 6XH.
- 2.2 To contact us, please do so in writing:
 - 2.2.1 by e-mail to: info@bodycheck.co.uk
 - 2.2.2 by using the "Contact Us" submission form which can be found on our Site; or
 - 2.2.3 by post at: 1-5 Portpool Lane, London EC1N 7UU.

3 Other terms that may apply to you

3.1 These Terms refer to the following additional terms, which will also apply to your use of our Site:

3.1.1 our Privacy Policy which sets out details of how we collect, use and look after your personal data when you visit and use our Site;

3.1.2 our Cookies Policy, which sets out information about the cookies on our Site; and

3.1.3 our Lab Testing Service Terms.

3.2 These additional terms can be found on our Site.

4 We may make changes to these Terms and our Site

4.1 We may amend these Terms from time to time. Every time you wish to use our Site, please check these Terms to ensure you understand the Terms that apply at that time.

4.2 We may also update and change our Site from time to time to reflect changes to the products and /or services listed on our Site, the needs of our customers and our Site users' and to our business priorities.

5 Use of our Site

5.1 We do not guarantee that our Site (or any content on it), will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our Site for business and operational reasons. We will try to give you reasonable notice of any suspension, withdrawal or restriction.

5.2 You are also responsible for ensuring that all persons who access our Site through your internet connection are aware of these Terms and other applicable terms and conditions, and that they comply with them.

5.3 Our Site and our Lab Testing Services are directed to people residing in the United Kingdom. The content available on or through our Site may not be appropriate for use or available in other locations.

6 How you may use material on our Site

6.1 We are the owner or the licensee of all intellectual property rights in our Site, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

6.2 You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

6.3 Our status (and that of any identified contributors) as the authors of content on our Site must always be acknowledged.

6.4 You must not use any part of the content on our Site for commercial purposes without obtaining a licence to do so from us or our licensors.

6.5 If you print off, copy or download any part of our Site in breach of these Terms, your right to use our Site will cease immediately and you must, at our option, return or destroy any copies

of the materials you have made.

7 Do not rely on information on this Site

- 7.1 The content on our Site is provided for general information only and it is **not** intended to amount to medical advice on which you should rely. If you have any medical concerns, you **must** seek professional medical advice and consult with your GP or medical practitioner. You must not use any information contained on or accessed via our Site in order to make any decisions on your health or take or refrain from taking any action in relation to your health, medical treatment or to diagnose medical conditions.
- 7.2 Although we make reasonable efforts to update the information on our Site, we make no representations, warranties or guarantees, whether express or implied, that the content on our Site is accurate, complete or up to date.

8 We are not responsible for websites we link to

- 8.1 Where our Site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.
- 8.2 We have no control over the content of those sites or resources.

9 Our responsibility for loss or damage suffered by you

- 9.1 Whether you are a consumer or a business user:
- 9.1.1 we do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation; and
- 9.1.2 different limitations and exclusions of liability will apply to liability arising as a result of the supply of any Lab Testing Services to you, which are set out in our Lab Testing Terms.
- 9.2 If you are a business user:
- 9.2.1 we exclude all implied conditions, warranties, representations or other terms that may apply to our Site or any content on it to the extent permitted by law;
- 9.2.2 we will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
- (a) use of, or inability to use, our Site; or
- (b) use of or reliance on any content displayed on our Site; and
- 9.2.3 in particular, we will not be liable for:
- (a) loss of profits, sales, business, or revenue;
- (b) business interruption;
- (c) loss of anticipated savings;

- (d) loss of business opportunity, goodwill or reputation; or
- (e) any indirect or consequential loss or damage.

9.3 Please note that we only provide our Site for domestic and private use. You agree not to use our Site for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

10 Acceptable Use

10.1 You may use our Site only for lawful purposes. You may not use our Site:

- 10.1.1 in any way that breaches any applicable local, national or international law or regulation;
- 10.1.2 in any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect;
- 10.1.3 for the purpose of harming or attempting to harm any person in any way;
- 10.1.4 to send, knowingly receive, upload, download, use or re-use any material which is defamatory, obscene, offensive, hateful, inflammatory, promotes violence of discrimination on any grounds, infringes any intellectual property rights, promotes illegal activity or is likely to harass, upset, embarrass, alarm or annoy any other person or is otherwise illegal;
- 10.1.5 to transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam); or
- 10.1.6 to knowingly transmit any data or send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

10.2 You also agree not to access without authority, interfere with, damage or disrupt any part of our Site, any equipment or network on which our Site is stored, any software used in the provision of our Site and/or any equipment or network or software owned or used by any third party.

11 Viruses

11.1 We do not guarantee that our Site will be secure or free from bugs or viruses. You are responsible for configuring your information technology, computer programmes and platform to access our Site. You should use your own virus protection software.

11.2 You must not misuse our Site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our Site, the server on which our Site is stored or any server, computer or database connected to our Site. You must not attack our Site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our Site will cease immediately.

12 Rules about linking to our Site

- 12.1 You may link to the home page of our Site, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.
- 12.2 You must not establish a link to our Site in such a way as to suggest any form of association, approval or endorsement on our part where none exists.
- 12.3 You must not establish a link to our Site in any website that is not owned by you.
- 12.4 Our Site must not be framed on any other site, nor may you create a link to any part of our Site other than the home page.
- 12.5 We reserve the right to withdraw linking permission without notice.
- 12.6 The website in which you are linking must comply in all respects with the Acceptable Use standards set out above.
- 12.7 If you wish to link to or make any use of content on our Site other than that set out above, please contact us.

13 Which country's laws apply to any disputes?

- 13.1 If you are a consumer, please note that these Terms, their subject matter and their formation, are governed by English law. You and we both agree that the courts of England and Wales will have exclusive jurisdiction except that if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are resident of Scotland, you may also bring proceedings in Scotland.
- 13.2 If you are a business, these Terms, their subject matter and their formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.

These Terms were created in February 2024.